

MAIRI LIVSEY

ACTION, GROWTH, LEADERSHIP

GUEST EXPERIENCE CONSULTANT

HOSPITALITY CONSULTANT

LARGE SCALE EVENTS

CELEBRITY & VIP SERVICE



GROWTH DRIVEN SOLUTIONS.

GUEST EXPERIENCE

Are you a client-facing business?

Let's work together to **perfect, refine, and supercharge your guest satisfaction.**

With a wealth of expertise in curating and managing guest interactions for clients from all demographics and backgrounds, I can empower you and your teams to bring an elevated approach to every element of the guest journey.

HOSPITALITY CONSULTANCY

Bars, Restaurants, Clubs, Events Spaces; a decade of hands-on experience later, I'm now positioned to elevate other operators to success through expert, external consulting.

My approach focuses on 6 key foundational aspects: **VENUE, MUSIC, PRODUCT, PEOPLE, MARKETING, SALES.**

Whether your business needs immediate growth, or is thriving and seeking sustained momentum, I'll work with you to build solid foundations that drive lasting success.

YOUR PATH TO SUCCESS..

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GROWTH DRIVEN SOLUTIONS.

EVENT FREELANCE

Planning, orchestrating and executing large-scale and high-end events is a thrilling challenge.

From official celebrity product launch parties and huge brand collaborations, to 2000-person capacity DJ events; I know first hand that events are no easy feat.

Let me work with you to craft, create, manage, or lead your next high-end or large-scale event.

CELEBRITY & VIP SERVICE

Crafting environments for and directly looking after high-profile, VIP, and high-net-worth clients requires an artful approach.

This art-form demands meticulous preparation, quick thinking, and a keen eye for the 1%s.

Whether you need a carefully curated atmosphere or hands-on management of VIP guests, I bring years of honed expertise and a passion for delivering excellence.

LET'S ELEVATE...

LET'S ELEVATE...



**LULU,
EDINBURGH**



**TIGERLILY,
EDINBURGH**



**THE WINDMILL SOHO,
LONDON**



**MIRO MAYFAIR,
LONDON**



**CIRQUE LE SOIR,
LONDON**



**RESTAURANT OURS,
LONDON**



**DEAR DARLING,
LONDON**



**FLIPPERS,
LONDON**

SKILLS & EXPERIENCE.

OPERATIONS

BUSINESS DEVELOPMENT

GUEST EXPERIENCE

VIP CLIENT MANAGEMENT

MARKETING

TRAINING, CULTURE, GROWTH

EVENTS

SALES & RESERVATIONS



PROJECTS & EVENTS.

50 Cent & Busta Rhymes

Kaytranada

WizzKid

Marco Carola

Kaiser Chiefs

Giggs

Young T & Bugsey

Mostack

Miro Launch (Raye Live)

Artbat

Gin & Juice Launch

Adidas x Flippers

Glitterbox London

Marc Jacobs

Overheated w Billie Eilish

Leighanne Pinnock Launch

Gymshark

Sony

Accenture

NYX



CELEBRITY & VIP SERVICE.



Snoop Dogg

50 Cent

Busta Rhymes

Dr Dre

Eminem

Jamie Foxx

Lebron James

Billie Eilish

Chaka Khan

Raye

Rita Ora

Shaq

Idris Elba

Giggs

Young T & Bugsey

Kerry Washington

Charlotte Tilbury

Offset

Jude Bellingham

Jeremy Renner

Virgil van Dijk

Anya Taylor-Joy

Yungblud

Aitch

Leigh-Anne Pinnoch

Sacha Baron Cohen

Jacob Elordi

Kaiser Chiefs

Mostack

Kaytranada

MY MISSION

Is to be great by making others great.

8 years of learning, listening, doing, trying and working long hours across a fast paced, high intensity and versatile industry has allowed me to stack a set of skills that are **vital** in achieving success for any client-facing business.

My mission is your mission; combining them together is where the **magic** happens.



MY APPROACH

Excuses or Solutions.

In every problem we face, no matter the size, there are always two paths forward: **excuses or solutions.**

Too many people and organisations become stuck in an excuses-focused mindset, blocking them from achieving their real potential.

My approach will move you and your teams into a solutions-focused mindset, one which focuses on the **1%s** and promotes long lasting **growth and success.**

READY TO TAKE SOME ACTION TOGETHER?



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